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Chapter Folder online/01 **Property management – an overview**	Version 11th July 2018
Chapter Folder online/02 **Prospecting and new business**	Version 3rd January 2018
Chapter Folder online/03 **The management agreement & landlord obligations**	Version 6th August 2018
Chapter Folder online/04 **Advertising and showing property**	Version 3rd January 2018
Chapter Folder online/05 **Application forms and processing**	Version 31st July 2018
Chapter Folder online/06 **Tenancy sign up**	Version 12th June 2018
Chapter Folder online/07 **Rent payment methods**	Version 3rd January 2018
Chapter Folder online/08 **Rent arrears**	Version 25th May 2018
Chapter Folder online/09 **Entry and inspections**	Version 25th July 2018
Chapter Folder online/10 **Tenant obligations in general**	Version 21st July 2018
Chapter Folder online/11 **Rental property for sale**	Version 3rd January 2018
Chapter Folder online/12 **General breaches by tenants**	Version 12th June 2018
Chapter Folder online/13 **Maintenance**	Version 25th July 2018
Chapter Folder online/14 **Break leases/Breach of Agreement**	Version 6th August 2018
Chapter Folder online/15 **Change of shared tenancies**	Version 3rd January 2018
Chapter Folder online/16 **Water and tenancies**	Version 24th July 2018
Chapter Folder online/17 **Lease renewals, rent and bond increases**	Version 5th June 2018
Chapter Folder online/18 **Lawfully ending a tenancy**	Version 24th July 2018
Chapter Folder online/19 **Vacates and vacate procedures**	Version 9th July 2018
Chapter Folder online/20 **Bond refunds and dispute procedures**	Version 3rd January 2018
Chapter Folder online/21 **Dispute in general**	Version 3rd January 2018

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Chapter Folder online/22 **Tenancy default databases**	Version 3rd January 2018
Chapter Folder online/23 **Time management**	Version 3rd January 2018
Chapter Folder online/24 **Filing, record keeping, general procedures**	Version 3rd January 2018
Chapter Folder online/25 **Files notes and follow up**	Version 3rd January 2018
Chapter Folder online/26 **Lost and terminated managements**	Version 3rd January 2018
Chapter Folder online/ 27 **Trust accounting**	Version 29th May 2018
Chapter Folder online/28 **RTA forms overview**	Version 3rd January 2018
Chapter Folder online/29 **Keys and the key register**	Version 3rd January 2018
Chapter Folder online/30 **QCAT – Tribunal**	Version 6th August 2018
Chapter Folder online/31 **Property Occupations regulations**	Version 3rd January 2018
Chapter Folder online/32 **Agency policies in general**	Version 3rd January 2018
Chapter Folder online/33 **Landlord listing booklet/guide**	Version 25th June 2018
Chapter Folder online/34 **Natural disasters and rental property**	Version 3rd January 2018
Chapter Folder online/35 **Tree and fencing laws**	Version 3rd January 2018
Chapter Folder online/36 **Drugs in rental property**	Version 3rd January 2018
Chapter Folder online/ 37 **Pool safety laws**	Version 3rd January 2018
Chapter Folder online/38 **Relevant legislation for PM's**	Version 3rd January 2018

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